



1 We will discuss any dental concerns you may have by telephone or video call

2 We may ask you to complete some forms online including your medical history and NHS forms

3 We will ask you some questions to screen you for COVID-19

3 We will ask you to pay in advance of your appointment online

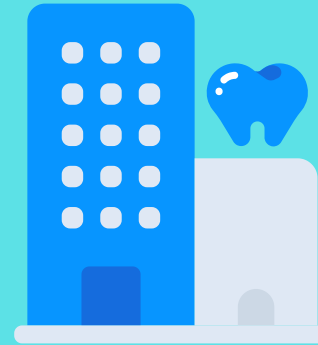


1 Please ensure you visited the lavatory at home before leaving and brushed your teeth. Our facilities will not be available.

2 Please avoid bringing lots of items and keep valuables to a minimum

3 Please attend on your own unless you require assistance

4 Please do not arrive more than 5 minutes before your appointment but please ensure you are ontime, we may not be able to see you if you arrive more than 5 minutes late



1 When you arrive please check-in using the intercom, the door will be locked

2 We will re-screen you for COVID-19 and check your temperature

3 You will be asked to wear a face mask and sanitise your hands

4 Our waiting room is closed, so you will be taken straight to the surgery

5 Our team will also be screened for COVID-19 everytime they attend for work.



1 You will be asked to place your belongings in the box provided

2 Our team will already be wearing their enhanced PPE suitable for your procedure

3 You may be asked to swill with a hydrogen peroxide mouthwash

4 Our appointments will be staggered to allow for enhanced cleaning and social distancing

5 We will call you to book any further appointments needed



**The Causeway &
Blackhorse Way
Dental Practices**

Sussex Health Care Group