



Terms and Conditions

Each plan has a confirmed annual number of dental health checks and hygienist appointments. If any further dental health checks or hygienist appointments are required, these will be charged at the indicated price on our private fee guide, no discount will be applied for these additional visits.

If required and as prescribed by your registered dentist, members of the plan may move between plans once per year.

The 10% private treatment discount is applied if the treatment is completed by your registered dental provider, excluding the following items:

- Dental health checks (outside of the members banding)
- Hygienist appointments (outside of the members banding)
- Failed to attended charges
- Treatment completed by a specialist or other dental performers

The 10% private treatment discount is only applicable once you have completed 3 months membership of the Dental Health Care Plan.

Radio-graphs (excluding panoral) which are completed by your registered dentist are included in your Dental Health Care Plan. Members who have joined the Hygiene only plan are not covered for radio-graphs (x-rays).

Emergency appointment – whilst no charge will be applied for the emergency assessment completed by your registered dentist, any further treatment items required will be charged with any applicable discount rate applied – this excludes members who have joined the Hygiene only plan.

Payments are taken by direct debit on the 1st of each month.

A £2.00 administration charge will be applied to a member's practice account for each failed direct debit request.

The date of the first payment will be confirmed when the registration form is completed.

Members with outstanding monthly payments will be required to pay for any required private treatment and no discount will be applied.

Members with an outstanding monthly payment for more than three months will have their membership cancelled and will be transferred to our private patient list, subject to availability.

Members will not be covered by the Worldwide Dental Accident and Emergency Cover whilst they have any outstanding monthly payments.

New patients are required to have completed a new patient consultation before signing up to a Dental Health Care Plan. This will ensure the dentist prescribes the correct plan for your dental health.

Members will be informed by post if any of the Dental Health Care Plan terms and conditions change.

If you have any further queries please contact a member of our practice team who will be happy to assist.