



OUT OF HOURS EMERGENCY DENTAL TREATMENT

If you have a dental emergency, we aim to offer you treatment within 24 hours on our normal working days. When the surgery is closed, you may need urgent treatment if you have:

- Toothache or swelling that suggests an infection of a tooth or gum
- Severe toothache or facial pain which is not controlled by taking over-the-counter painkillers
- Trauma of the face, mouth or teeth after a recent accident or injury
- A permanent tooth knocked out
- Bleeding after tooth extraction that you cannot control
- Serious swelling of the mouth and/ or face which is getting worse

Please call the practice in the first instance, for details of 'out of hours' emergency dentists on:

- 01403 252 477 - Causeway Dental Practice
- 01403 254 615 – Blackhorse Way Dental Practice

Further assistance is also available from NHS 111.

You should use the **NHS 111** service if you urgently need medical help or advice but it's not a life-threatening situation. **Call 111 if:**

- You need medical help fast but it's not a 999 emergency
- You think you need to go to A&E or need another NHS urgent care service
- You don't know who to call or you don't have a GP to call
- You need health information or reassurance about what to do next

For less urgent health needs, contact your GP or local pharmacist in the usual way.

For immediate, life-threatening emergencies call 999.