
Patient feedback and complaints

We encourage feedback from all our patients in order to help us improve our service for you. You can provide your feedback in a number of different ways – and we're always happy to hear your views. You can also ask our team for a copy of our feedback leaflet.



In person:

The quickest and easiest way to provide feedback is to speak in person to any member of our team.



Survey response:

After your appointment you may be emailed and asked to complete an online survey where you are able to leave feedback to help us improve our service.



Online web form:

This can be completed by visiting the practice website.



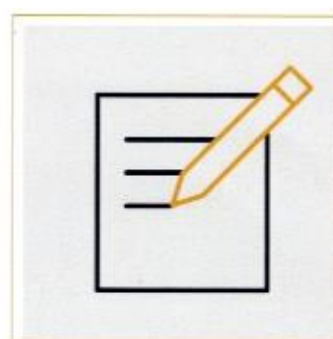
Email:

Either to the practice or complaints@portmandental.co.uk



By phone:

You can also call the practice and discuss any feedback or complaints with our reception team or the practice manager who can assist you further.



In writing:

You can also provide your feedback in writing to the practice or directly to your treating clinician.
